

# CSR-03 STELLANTIS Supplier Quality Assurance

*(applicable for both ex-PSA & ex-FCA cooperation)*

**CUSTOMER FOCUSED**

Professional training on STELLANTIS standards describing main tools and methods applied for supplier quality assurance.

**FOCUSED ON OBJECTIVES**

Coming out from training objectives for suppliers, the training design covers all main STELLANTIS requirements on suppliers and allocates appropriate time to most important subjects.

**TECHNICALLY STRONG**

Coming out from vehicle user expectations and STELLANTIS ST preparation, the module covers requirements on product/process development by the supplier using STELLANTIS language.

**PRACTICALLY ORIENTED**

STELLANTIS quality assurance requirements explained using many examples and practical Case Studies elaborated by training participants. On-line work with real data.

**CUSTOMER RECOMMENDED**

Educational program strongly recommended by STELLANTIS to all new and existing suppliers.

The strategic cooperation between STELLANTIS and ABP Management in the supplier training area brings to automotive suppliers a new version of the training program on customer specific requirements *CSR-03 STELLANTIS Supplier Quality Assurance*. During the period 2017-2022 thousands of automotive specialists from 32 countries of the world have been trained on this customer specific educational program.

Available from March 2023, the version 5.0 contains many updates in STELLANTIS standards such as the new Quality Requirements on Suppliers (QRS), the new GSQN norms, Bidlist 2023 rules, 2023 supplier KPIs, tool management chapter update, etc. The training content is continuously updated with STELLANTIS teams based on the latest ex-PSA and ex-FCA standards harmonization status.

**Training Content**

Chapter	Skills to get
<b>I. b2b portal</b>	STELLANTIS b2b portal management by the supplier, management of portal accesses by PLSA & update of contacts for STELLANTIS for all processes (practical examples), portal lay-out and main functionalities, quality applications, supplier documentation, e-learnings for suppliers, DocInfo Groupe, finding technical norms from ST, ORION, ...
<b>II. Supplier Evaluation by STELLANTIS</b>	SQE/CQC functions, STELLANTIS audits & self-assessment requirements, the new MRS tool v6.0 (NSA, PPQ and MPA audits), MMOG/LE, supplier 2023 KPIs definition & follow-up, BIDLIST 2023 rules (detailed explanation), Supplier Performance Scorecard, SPOT/ESQAL, escalation process, STELLANTIS CSR vs. IATF 16 949, ...
<b>III. STELLANTIS requirements on Project Management</b>	ex-PSA/ex-FCA and the new harmonized purchased part / vehicle project milestones, principles of understanding of STELLANTIS project requirements and their transfer to supplier Project Management system, FCLA and project logistics overview, pre-serial parts delivery, ...
<b>IV. Product/Process Development on STELLANTIS projects</b>	Technical specifications & requirements coverage matrix, CTF list overview, DVP&R, requirements on DFMEA/PFMEA creation and reporting, principles of PIS (Part Inspection Standard, former PCP) creation, creation of the measurement protocol RCM and the new capability study report, ...
<b>V. Capacity requirements, STELLANTIS tool management</b>	Supplier capacity commitment, capacity requirements management over a project, standard & maximum opening time, capacity calculation in the new CAT file, tool marking & Tool Ownership Certificate, SAP TANGO FIGI/FALCON applications, requirements on tool management tracking system over the serial production phase, ...

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## Training Content

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Chapter	Skills to get
<b>VI. Initial Samples Acceptance Process</b>	STELLANTIS specific objectives on MSA & SPC, deliveries of pre-serial parts (ONL/CPL), STELLANTIS owned tool payment over the project and connection with the PPAP status, overview of the harmonized APQP requirements, ...
<b>VII.GP12/GSQN-004</b>	GP12/GSQN-004 meaning & importance, identification of control period, GP12/GSQN-004 implementation rules, verification of controls robustness & efficiency based on STELLANTIS criteria, ...
<b>VIII. 0km quality claims, Controlled Shipping</b>	New GSQN-0001 requirements, types of claims, quality claims during a new project launch, requirements on supplier reactivity, repeated incident rules & impact, financial impact & pre-invoice dispute, incident classification & KPIs calculation, AMADEUS (detailed explanation of the application), SQP overview, derogation rules (Accoliv), rules for Controlled Shipping 1, 2 and 3, ...
<b>IX. Warranty claims</b>	New Warranty Conditions 2022, AMADEUS QEC claims – requirements on pre-analysis and management, COMTEC (Technical Factor definition, warranty claims invoicing process), warranty performance, finding of Credit Demands (DC) & analyze them, warranty performance data on-line review in e-SQAL application ...
<b>X. STELLANTIS additional requirements</b>	Production transfer (BTAB), reverse FMEA, traceability requirements, change management, archiving requirements, ...
<b>Exercises on portal b2b</b>	on-line exercises for quality related processes with STELLANTIS
<b>Final Test</b>	summary test to check the right understanding of the training content and be certified

### Supplier Target Group

- Customer Care
- Quality Engineers
- Quality Managers
- Quality System Specialists
- Product Development
- Process Development
- Project Managers
- Warranty Specialists
- Key Account Managers

### Training places

- Paris
- Detroit
- Kénitra
- Madrid
- Chennai
- Bratislava
- Gliwice
- Rüsselsheim
- Monterrey
- Shanghai

**+ option to organize an in-house module**

### Questions/Quotations

[office@abp-management.com](mailto:office@abp-management.com)

### Training certificate



[www.abp-management.com](http://www.abp-management.com)

### DEPLOYED GLOBALLY

Open modules all over the year in all regions where STELLANTIS has an important Supply Chain base.

### LOCAL LANGUAGE

To clearly pass the key information, effort to use local STELLANTIS supplier language.

### EXPERIENCED TRAINERS

Robust training content has the same importance as qualified trainers. All trainers are approved by STELLANTIS and have at least 10 years of experience within STELLANTIS/ Tier-1 supplier.

### RECOGNIZED CERTIFICATE

Trainees who reach ≥ 65% score of the final test will get a training certificate issued by STELLANTIS and ABP Management.

### AFTER-TRAINING SUPPORT

The end of the training session does not mean the end of STELLANTIS supplier support. ABP Management offers to all participants 1-year, free of charge support for all questions related to the training content while implementing STELLANTIS requirements in daily work.